



FAQ Virtual Summer Conference, 2020

How will I be virtually attending this event?

Ticket holders will watch the presentation live via Zoom Webinar. The presentation is prerecorded, however there will be a live Q&A immediately following the presentation. If you have not used the Zoom platform before, please click [here](#) to sign up and download Zoom for free prior to the session in order to familiarize yourself with any features you may need to use the day of the event. Some of these features may include: mute/unmute, chat, raise hand, etc. When attending the virtual event, we suggest you find a quiet space without interruptions or background noise.

How will I be given access to the Zoom Webinar?

We will email you a link and password following your registration. Please take extra care to provide the correct email address when registering. If you have any additional questions, please email us at info@datag.org.

How much time do I have to register?

We will allow individuals to register up to 24 hours prior to the event.

Do I need to have my video on and will everyone be able to see me?

Although this is a webinar format, this will still be a Zoom meeting. If you choose to activate your video (turning your camera on), attendees will be able to see you. You will be given the option to join without using your camera if you so choose.

How can I ask questions during the event?

The Chat feature on our Zoom meeting allows you to ask questions during the webinar. If you would like to ask the question privately, simply change the “everyone” tab below the chat box to a specific person. We will have a dedicated Q&A session at the end of the presentation where we (DATAG staff) will be asking the speaker your moderated questions on your behalf.

Should I register for both sessions?

No, this is an identical session, no new information will be released on the second day. We offer this session twice to allow for more flexibility in our members schedules.

Will there be online help if I run into issues during the event?

Definitely, our staff members will identify themselves at the start and you can direct any questions or technical issues to them at any time. You may also email us at info@datag.org with any questions you may have.

If I am a DATAG member but have not registered for my 2020-21 membership yet, can I still register for free?

Yes, we are allowing our 2019-2020 members to join for free. Be sure to visit our website and register for the 2020-21 membership year to be a part of our upcoming opportunities!



Will I receive any information following this event?

Yes, the presentation will be posted online.

I need a copy of my receipt for this event. Where can I find this?

Please email info@datag.org and we will arrange for a copy of your receipt to be sent to you.